# 6. TV + Pro

To start enjoying IPTV services on Mecool TV+ Pro device, you need to go through some basic settings needed to set-up the device:

* Make sure that **Power cable** is plugged in box and **HDMI cable** is plugged in box and TV correctly.
* Please make sure that the device light is on and interface is visible.
* If interface is not visible, please select **Source** or **Input** from TV remote.
* Please select the same HDMI option on interface as the selected HDMI slot on TV.
* To start watching, you will have to do the initial setup first.

## 6.1. Initial Setup:

* Select the device language as English from the list
* Screen shows “Quickly set your TV with your android phone”
* Press down arrow key and select “Skip”
* In the next step, there are two options; **Ethernet** OR **change the network**.
* If Ethernet is connected, then press Ok to continue.
* If you wish to **add WIFI**, press **OK** on **change the network**
* **Press Skip** on the Google page.
* **Press Accept** on the Google terms of services.
* **Press Yes** on Google location.
* **Press ok** on next option **“Help improve Android”** and press **‘yes’** after this.
* Press 4 OKs after that
* Main screen will open and press OK on first option Connection in quick settings below on bottom left corner
* Press OK on Add portal. Add the URL given by your service provider to portal URL Section.
* Press back button to hide keyboard and press down arrow key.
* Press Okay on save and then press OK on connect.
* Enjoy the services.

## 6.2. Factory Reset:

Kindly first try the relevant settings for the issue. If it is not resolved by any way, then you can do the factory reset of the device.

Please note that factory reset will lead to loss of all data like favorite channels, recently watched category etc and you will have to do the initial setup again.

* Press Home button, Go to settings.
* Then go to last option “Reset”
* You get 2 options; cancel, and reset.
* Press OK on reset
* Press down arrow key and press OK for “Erase everything”

## 6.3. Change Portal:

In case you have more than one servers, and you want to switch from one server to the other, then you do the following settings.

* Press Home button
* Main screen will open and press OK on first option Connection in quick settings below on bottom left corner
* Press OK on Add portal. Add the URL given by your service provider to portal URL Section.
* Go to Add Portal, press OK, add your 2nd URL.
* Press back button to hide keyboard and press down arrow key.
* Press Okay on save and then press OK on connect.
* Enjoy the services.

## 6.4. How to do live channels recording:

* Play the channel on full screen that you want to record.
* Press settings button from your device remote above the Youtube button.
* A list of options pops up on right side of screen
* Choose the last option “Record” from the list.
* Another list of time periods appears. Please choose the time period, of which you want to get the recording.
* Press OK and the recording will start.

**To stop the recording:**

* Press settings button from your device remote above the Youtube button.
* A list of options pops up on right side of screen
* Choose the last option “Record” from the list.
* Press the Off button and the video recording will stop

## 6.5. How to watch Recorded channels:

Once you have recorded some clips from your live channels category, you can watch them anytime you want. Here’s how to do that:

* Press menu button (Three horizontal lines) on the device remote.
* Go to the recording, press OK
* The recorded clips will appear and you can watch any recorded video.

**To delete a recorded file:**

* To delete the recording, select the specific clip.
* Press the green button on device remote.
* A pop up appears “Are you sure you want to delete this file?”
* Press Ok.

## Catch up services

The device offers catch up services on IPTV for you to catch up with your favorite programs that you have missed out on. Following instructions guide you how to:

* Play the channel on small screen on which you want to watch catch up services
* Press the right arrow key. All 7 days catch up services will be available on screen.
* Enjoy the services.

## How to add/remove favorite channels

If you prefer watching some certain channels regularly and it is hard to find them every time, you can add those channels to your favorite list. Here’s how to do that:

* Play any channel that you want to add into favorites.
* Press the “heart” button on the device remote above TV live button.
* The channel will be added in favorites list.
* To remove the channel, press the same heart button and channel will be removed.

## How to Find Favorite Channel

Once you have added channels into favorite list. You can always watch them by following these steps:

* Go to the **categories list**.
* Select the 2nd category with the name **“Favorites”**
* There you can enjoy the channels that you have added.

## How to search something in VOD section:

* If you are watching any channel, press menu button from device remote.
* A menu bar will open on left side of the screen and Select the second option VOD.
* Press Up arrow key, Go to search bar, then press OK button. Keyboard will appear, type a movie or show. And you can watch it.
* You can go back to live channel from VOD in the same way.
* If you are watching anything in VOD, press menu button from device remote.
* A menu bar will open on left side of the screen and Select the first option Live TV.

## How to do the Speed Test

A good Internet speed is crucial to enjoy a good IPTV service. To check your internet speed, follow these instructions.

* Press Home button.
* Reach down at bottom of screen in quick settings.
* Go to speed test option
* Press OK and the test will start.
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